## A. Spare Parts, Warranty, EPREL Database (attached to the User Manual)

## A.1 Technical Support and Spare Parts

For your safety, it is recommended to replace worn or damaged parts with original spare parts only.

The requests for technical support and the requests for spare parts can be sent to the following:

- Sales branches given in the User Manual
- Our dealer
- The Manufacturer via the email by using the web site indicated in the ratting plate

In the request, please provide the following:

- A description of the spare part and a photo, if possible
- The model name
- The unit's serial number
- The configuration number
- The year of construction



All data is given on the ratting plate applied to each product (see further details in the User Manual, Chapter 3.1).

The following spare parts are available for a minimum of 8 years from the discontinuation of the unit's production: thermostats, starting relays, defrost heaters, temperature sensors, light sources, door handles and door hinges, knobs and buttons, door gaskets and display decks.

## A.2 Warranty

The faulty parts are covered by the warranty for a maximum of 12 months from the purchase date. The following parts are not covered by the warranty: parts that normally deteriorate through unit use, wear or anomalous wear due to improper use or unsuitable maintenance, damages due to tampering or interventions not authorized by the manufacturer.

## A.3 EPREL database

It is possible to consult the product's data in EPREL database by using the QR code in the ECO-Label or by following the instruction:

- Access to the EPREL database home page, following the link: http://eprel.ec.europa.eu
- In the search box insert the EPREL model identifier shown on the ratting plate

For further information:

- Consult the web site indicated in the rating plate
- Request support to the contacts indicated at the end of the user manual